

## BOOKING A RIDE

Reserve **at least 24 hours** in advance (same-day if available). Be ready **15 minutes before** pickup.

### Please provide:

- ✓ Pickup / drop-off / return info
- ✓ Number of passengers
- ✓ Service type - wheel chair lift needed?

## DESTINATIONS

- ▶ Drivers will only stop at the scheduled destination
- ▶ They will not enter buildings to find passengers
- ▶ No changes to the destination are allowed after boarding

## ARRIVALS, CANCELLATIONS, AND NO-SHOWS

- ▶ Be ready to board at your scheduled time.
- ▶ Cancel your ride **at least 1 hour** in advance. If not canceled, it counts as a **no-show** (not boarding when the vehicle arrives on time).

## CONTACT & RESERVATIONS

### Call:

#### Sioux City Transit Routes

(712) 279-6404

#### Paratransit

(712) 279-6919 (**local**) or  
800-881-2076 (**toll-free**)

### TTY/Relay Iowa:

800-735-2942

### Limited English Proficiency (LEP) Services

### Hours:

Monday-Saturday  
5:30 AM - 7:00 PM

### Closed on Holidays:

New Year's Day, Memorial Day,  
Independence Day, Labor Day,  
Thanksgiving & Christmas

## ACCESSIBILITY & NON-DISCRIMINATION

SRTS welcomes all riders, including those with disabilities. We do not discriminate based on race, age, gender, disability, religion, or national origin.

**Complaints:** Call the Transit Director at 800-881-2076 or (712) 279-6286

**TTY/Relay Iowa:** 800-735-2942

**Limited English Proficiency (LEP) Services**

**Mail:** 6401 Gordon Drive, Sioux City, IA 51106



## Transit Services

For the general public including those with disabilities in the counties of **Woodbury County, IA** (excluding the *Sioux City Metro*), **Southern Union County, SD & Dakota County, NE**



(712) 279-6919  
6401 Gordon Drive  
Sioux City, Iowa 51106

## SERVICE TYPES



**Curb-to-Curb** – Wait at the curb; drop off at curb



**Door-to-Door** – Wait at your door; drop-off at destination door



**ADA Accessible buses** with wheelchair lifts

## FARES

- ▶ **Sioux City Transit**
  - [sioux-city.org/transit](http://sioux-city.org/transit)
- ▶ **Outside Metro Area Fares:**
  - Curb-to-Curb: \$4 + \$0.50/mile
  - Door-to-Door: \$7 + \$0.50/mile
- ▶ **Dakota Dunes:** \$5 one way
- ▶ **Jefferson / Elk Point:** \$15 one way
- ▶ **Sergeant Bluff:**
  - Free within city limits
  - \$2 one way to Sioux City Metro (incl. Dakota Dunes)
- ▶ **Dakota County:**
  - Free within county (excl. South Sioux City to South Sioux City Metro limits)
  - \$5 one way to Sioux City Metro (incl. Dakota Dunes)
- ▶ Group trips are available (min 4 riders)

## RIDER GUIDELINES

- ✓ Children under 5 ride free (must have car seat & adult)
- ✓ No hazardous materials allowed
- ✓ Animals must be in carriers (except service animals)
- ✓ Wheelchairs must have working brakes
- ✓ Drivers do not lift passengers or carry heavy items
- ✓ Be respectful. Disruptive behavior may result in suspension

## PASSENGER ASSISTANCE

- ✓ Drivers **can assist** with:
  - Walking support
  - Maneuvering a wheelchair
- ✓ Drivers **cannot**:
  - Run errands
  - Move furniture
  - Carry more packages than the passenger can manage on their own
- ✓ Personal Care Attendant Policy:
  - Personal care attendants **ride free** (1 per rider)
  - Be sure to **include attendant** when making reservation



For reduced fares for elderly (60+) contact Connections Area Agency on Aging at 800-432-9209